Veritas System Quality Certificates Issuing L.L.C

IMPARTIALITY POLICY

Veritas System Quality Certificates Issuing L.L.C hereby confirms implementation and adherence to the following policies:

1. It is the policy of Veritas System Quality Certificates Issuing L.L.C to operate its Certification operations by ensuring the viability of the value of certification, accessibility of its services to all users of Certification and these shall be applied in a manner necessary to preserve the guiding principles of impartiality, competence, responsibility, openness, confidentiality and responsiveness.

2. Veritas System Quality Certificates Issuing L.L.C (including its staff, auditors, subcontractors and agents) shall not participate in the designing, implementation or maintenance (including Internal Audit) of the management systems of its Certification customers and shall not have been engaged in such activities in the two years prior to the client's receipt of Veritas System Quality Certificates Issuing L.L.C Certification services.

3. Veritas System Quality Certificates Issuing L.L.C embark on responsibility to inculcate confidence in the delivery of its Certification services to customers and parties that have an interest in Certification. This shall be achieved by upholding the principles of impartiality (including acting against threats, i.e., from self-interest, self-review, familiarity, intimidation), competence, responsibility, openness, confidentiality and responsiveness to complaints.

4. In the management of impartiality, Veritas System Quality Certificates Issuing L.L.C recognises the possibilities for conflicts of interests arising from relationships of those persons or organisations having an interface with Veritas System Quality Certificates Issuing L.L.C. This includes staff, sub-contractors and agents. Veritas System Quality Certificates Issuing L.L.C undertakes to complete a thorough assessment of the risks and the residual risks to impartiality and to determine the action to be taken to eliminate or minimise those risks. The risk assessment process will be on-going and will be maintained over all operations, services of Veritas System Quality Certificates Issuing L.L.C and associated Management Review process.

5. Veritas System Quality Certificates Issuing L.L.C is committed to provide and maintain a high quality, professional and impartial service as agreed for certifying clients' management systems which meets the requirements of all the relevant international, national and or other standards and or regulation normative documents and specifications as required by the accreditation authorities.

6. The top management of Veritas System Quality Certificates Issuing L.L.C has the ultimate authority and responsibility to ensure the effective operation of Veritas System Quality Certificates Issuing L.L.C management system by ensuring the appropriate resources are available and deployed.

7. All personnel involved in the certification operations are committed to understanding this policy, complying with the principles and documentation and maintaining continued competence.

It is understood by the top management of Veritas System Quality Certificates Issuing L.L.C that it is required to evaluate its systems, procedures and practices from time to time to ensure that impartiality in its certification is maintained. Parties with an interest in the certification services of Veritas System Quality Certificates Issuing L.L.C are invited, by this policy, to submit any proposals, comments or relevant observations on the services of Veritas System Quality Certificates Issuing L.L.C, such that these may be considered by Veritas System Quality Certificates Issuing L.L.C as part of its evaluation process for continual improvement.

Approved by:

Certification Manager

Date: 01 – October – 2021